BHP Remuneration and Competency Framework 2021

All Staff covered by

Community Health Centre (Stand-Alone Services) Social and Community Service Employees Multi-Enterprise Agreement 2017 (SACS)

Prepared by: Venus Brammall/Sandra Robertson

For: Behavioural Health Programs

Date: May 2021



<u>Purpose</u>

To commence consultation with staff regarding classifications, remuneration and the introduction of a career progression/competency framework

Background

The need for a review was identified through various sources – turnover statistics, exit interviews, staff survey comments/feedback, APR discussions with staff, etc.

Executive Director, Aged and Community Care and Manager, Behavioural Health Programs initiated a project with People, Learning and Culture to research and obtain data that specifically related to comparable positions within other not for profit health service organisations, review the position descriptions, identify variables and provide the outcomes of the analysis.

A competency framework/career progression project was happening in parallel (as per Schedule B.9.1 and B.9.4 of the SACS EBA) with the above and the opportunity to align the two projects was reviewed.



Considerations

- ➤ Significant remuneration changes identified for a number of roles, however only minor changes for other roles :
 - ▶ MBCP previously had review conducted
 - ▶ Remuneration aligns in some cases with marketplace for similar roles status quo will apply
- Attraction and retention strategy
- Skills shortage across all health industry roles
- ➤ Current increments are automatic based on "years of service" up to year 4 in addition to CPI increases
- ▶ No retrospective application applies



Proposal

- Implement outcomes of the remuneration/benchmarking review as appropriate
- ► Revise classifications to align appropriately with the remuneration/benchmarking review
- ► Introduce three level competency framework that will replace "years of service" increments
- ► Staff will move to Step One on receipt of signed acceptance
- ► CPI increases will continue to be paid as advised at the employee's current classification and competency level
- Competencies will be assessed by Clinical Leads, Assistant Manager and Manager as required
- ➤ Two assessment periods will be provided per annum no assessments will be conducted outside those periods.
- Successful applications will progress to next salary step
- Unsuccessful applications can reapply next assessment period



Harm Reduction Worker Entry Level/Graduate	SACS Level 1	SACS Level 2
Harm Reduction Worker	SACS Level 3	SACS Level 5
AOD Assessor	SACS Level 3	SACS Level 5
AOD Counsellor	SACS Level 3 & 4	SACS Level 5
AOD Assessor and Counsellor	SACS Level 3	SACS Level 5
AOD Assessment Clinician	SACS Level 3	SACS Level 5
AOD Assessment Clinician & Counsellor	SACS Level 3	SACS Level 5
Allocations & Demand	SACS Level 3	SACS Level 5
Care & Recovery Worker	SACS Level 3	SACS Level 5
Creative Club Program Leader	SACS Level 3	SACS Level 5
Generalist Counsellor	SACS Level 3, 4 & 5	SACS Level 5
Partner Contact Worker	SACS Level 3 & 4	SACS Level 5
Women and Children's Family Violence Counsellor	SACS Level 3	SACS Level 5
Gamblers Help - Therapeutic Counsellor	SACS Level 3	SACS Level 5
Perpetrators of Family Violence - Case Manager	SACS Level 4	SACS Level 5
Therapeutic Day Rehab CM & Group Facilitator	SACS Level 4	SACS Level 5
Family Violence Counsellor	SACS Level 5	SACS Level 5



Mental Health Social Worker MBCP - Enhanced Access Intake & Assessment Worker MBCP - Intake, Assessment and Group Facilitator FCPAG Family Violence Assessor Specialist FV Access, Intake and Assessment Worker Gamblers Help – Financial Counsellor Caseworker Integrated Family Services Family Service Worker Family Violence Counsellor (Specialist – Link HC)	SACS Level 5 SACS Level 5 SACS Level 5 SACS Level 4 SACS Level 3 SACS Level 5	SACS Level 6
Clinical Lead Counselling Practice Clinical Lead Complex Care Clinical Lead Child and Family Practice Clinical Lead Financial Counselling Therapeutic Day Rehabilitation Service Coordinator Allocations & Demand Management Lead MBCP Coordinator	SACS Level 6 SACS Level 5 SACS Level 5 Grade 4 SACS Level 3 SACS Level 5	SACS Level 7
Team Leader for Specialist Family Violence Intake Senior Practitioner IFS	Grade 4 SACS Level 6	SACS Level 7 SACS Level 7



Pay Scale SACS Agreement 2021

	Step One (automatic)	Step Two (competency based)	Step Three (competency based)	Step Four (competency based)
Level 1	\$21.5684	\$22.2974	\$23.0947	\$23.5947
Level 2	\$28.4053	\$29.2974	\$30.1868	\$30.9947
Level 3	\$31.7526	\$32.6632	\$33.3605	\$34.0421
Level 4	\$36.6184	\$37.5789	\$38.5447	\$39.4026
Level 5	\$41.8921	\$42.7921	\$43.7895	\$44.4711
Level 6	\$45.7684	\$46.7789	\$47.7921	* \$48.7479
Level 7	\$49.5026	\$50.5421	\$51.5684	* \$52.5998

Pay rates above are indicative of a 38 hour week – without an ADO

Level 6 and 7 go to Step Three only in SACS Agreement – Step Four is "above award". Progression to these levels will require extensive assessment which will be developed in consultation with the Clinical Leads



Level 3, 4 and 5 positions \longrightarrow SACS LEVEL 5



Step Three Step One Step Four Step Two **Competency Based** Competency Based Competency Based Automatic Successful assessment Successful assessment Successful assessment Effective 12 July 2021 \$44.7711 \$43.7895 **\$41.8921** \$42.7921 CPI increases CPI increases **CPI** increases **CPI** increases No further progression Year Two competencies Year Three competencies Year One competencies **Promotion to Clinical** Application to progress Application to progress Application to progress Lead/Team Successful assessment Successful assessment Successful assessment Leader/Management Progression Progression Progression through normal recruitment process



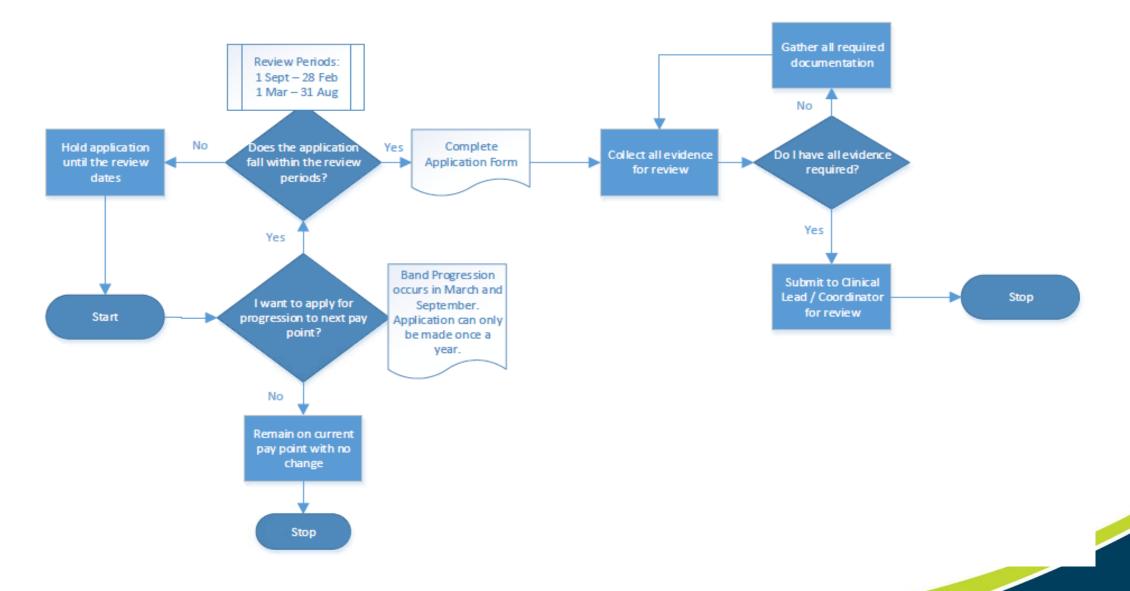
Competencies – Level 5

Year One Competencies	Year Two Competencies (not yet finalised)	Year Three Competencies (not yet finalised)
Case Study Methodology Client Feedback x 3 Reflective Practice Team Work Mentoring Continuous Improvement Training and Development Productivity Attendance and involvement at Meetings Peer Review	Case Study Intermediate Methodology Client Feedback x 5 Reflective Practice Team Work Mentoring Continuous Improvement Training and Development Productivity Attendance and involvement at Meetings Peer Review	Complex Case Study Advanced Methodology Client Feedback x 8 Reflective Practice Team Work Mentoring Continuous Improvement Training and Development Productivity Chairing Meetings Peer Review * Emerging Leaders / Portfolio
I GGI I (GVIGW	I GGI I (GVIGVV	* Improvement Project



Competencies – Level 6 and 7 – to be advised







Next Steps

- Staff to be provided with Change Impact Statement and Consultation Timeline
- Questions and answers to be collated and provided to staff
- Consultation process outcomes to be advised
- ▶ Pay increases to apply from 12 July 2021
- Competency Framework to be completed and implemented
- ▶ First assessment period to commence in September 2021



THANK YOU ANY QUESTIONS



