

7 March 2019

To relevant Unions as addressed

Dear Sir/Madam

Major upgrades at Nexus Primary Health

I refer to earlier correspondence from last year regarding accommodation and IT upgrades at Nexus Primary Health.

A further update is now provided – this is the fourth such update.

Information Technology

Significant progress has been made with our IT systems as follows:

- Our IT software upgrade from Office 2010 to Windows 10 and Office 365 has been implemented from February 2019;
- An upgrade of our telephony system has been implemented from February 2019;
- Our TrakCare system has been upgraded from February 2019;
- We are continuing to support our staff as they become more familiar with the systems;
- We are continuing our review of our Payroll and HR systems and are looking for a solution for implementation in late 2019.

Accommodation

Rather than attach an updated Change Impact Statement, I have provided you with the most recent information regarding the Broadford project. Please read this information below in conjunction with the earlier Change Impact Statements.

I can also advise that the new Seymour site fit out will be finished before Easter and the Wallan works are completed.

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Broadford Update

As of late February, we have now appointed Interite Healthcare Interiors as the architects for the project. Interite will not only undertake the design stage, they will also build the premises for us. In other words they are engaged from concept to completion.

Interite are commencing with an initial workshop with all team leaders and managers on 15 March 2019. The workshop will:

- define Project Strategic Objectives;
- define current way of working Define future state of working Define Key Issues/ challenges;
- define success;
- develop Metrics for performance success, and;
- start data collection from HR and IT.

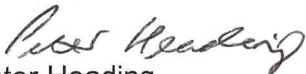
Broader staff consultations will commence throughout the day on 19 March. Interite will be inspecting facilities and conducting interviews with a variety of staff from various departments to find out how staff work.

Interite will also be identifying opportunities for optimal ways of working to help shape the work environments into the future.

3D concept drawings will then be drawn up for further discussion and consultation.

We will provide additional information as the project starts to pick up in pace over the next few months.

Yours sincerely



Peter Heading

Human Resources Manager

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